GroupWise Mobility Service 18 Readme

November 2017

The information in this readme pertains to GroupWise Mobility Service 18.

- Section 1, “What’s New,” on page 1
- Section 2, “Known Issues in Mobility 18,” on page 2
- Section 3, “Mobility Service System Requirements,” on page 2
- Section 4, “Installation Instructions,” on page 2
- Section 5, “Update Instructions,” on page 2
- Section 6, “Documentation,” on page 2
- Section 7, “Legal Notices,” on page 3

1 What’s New

- **ActiveSync 16:** Mobility 18 supports ActiveSync 16 which provides enhanced calendar reliability, calendar attachments, and syncing of the drafts folder. Syncing of drafts is not fully supported in this release. Items from the Work in Progress folder in GroupWise syncs to the Drafts folder on devices, but things placed in the Drafts folder does not sync in this release to the Work in Progress folder.

  NOTE: Outlook clients still use ActiveSync 14.0 when syncing to GMS.

- **GWAVA 7 support for scanning emails:** Mobility now integrates with Secure Gateway (GWAVA 7). Device emails are scanned and accepted or rejected. If accepted, the message is delivered to GroupWise. If rejected, the sender receives an email explaining that the email was rejected by the Secure Gateway scan. For more information, see Secure Gateway (GWAVA 7) Integration in the *GroupWise Mobility Service 18 Administration Guide*.
- **SLES 11 is no longer supported for Mobility:** If you are using SLES 11, you can follow the steps found in Upgrading from SLES 11 to SLES 12 in the *GroupWise Mobility Service 18 Installation Guide* to move from SLES 11 to SLES 12.
- **GroupWise Licensing required for Mobility:** With GroupWise and Mobility 18, you are required to use a license for all features to work. For more information about the GroupWise license, see Licensing in the *GroupWise 18 Administration Guide*.

2 Known Issues in Mobility 18

2.1 `Error during Install: "GroupWise Maintenance was not stored. This may cause problems. Please consult the readme."`

If you see the error "`GroupWise Maintenance was not stored. This may cause problems. Please consult the readme.`" during the install, go to `/opt/novell/datasync` and run the `update.sh` script.

2.2 Calendar Attachments issues on Android

The native calendar app on Android might not display attachments on calendar items even though ActiveSync 16 is supported on Android.

2.3 iOS devices not connecting to Mobility server

Since iOS 10.x, mobile devices might have issues connecting to the Mobility server. This likely is because of changes Apple made to their App Transport Security guidelines which cause issues with self-signed certificates. For more information on this issue, including possible fixes, see TID 7018670.

3 Mobility Service System Requirements

See "GroupWise Mobility Service System Requirements" in the *GroupWise Mobility Service 18 Installation Guide*.

4 Installation Instructions

See "GroupWise Mobility Service System Requirements" in the *GroupWise Mobility Service 18 Installation Guide*.

5 Update Instructions

See "GroupWise Mobility Service Update" in the *GroupWise Mobility Service 18 Installation Guide*.

6 Documentation

For all GroupWise Mobility Service documentation, see the GroupWise Mobility Service18 Documentation website (http://www.novell.com/documentation/groupwise18).

In addition to the GroupWise Mobility Service product documentation, the following resources provide information about the Mobility Service:

- Novell Support and Knowledgebase (http://www.novell.com/support)
- GroupWise Mobility Service Cool Solutions (https://www.novell.com/communities/coolsolutions/tag/groupwise-mobility-service)
- GroupWise Mobility Service Devices Wiki (http://wiki.novell.com/index.php/GroupWise_Mobility_Devices)
- GroupWise Support Forums (https://forums.novell.com/forumdisplay.php/356-GroupWise)
- GroupWise Product Website (http://www.novell.com/products/groupwise)

7 Legal Notices

For information about legal notices, trademarks, disclaimers, warranties, export and other use restrictions, U.S. Government rights, patent policy, and FIPS compliance, see https://www.novell.com/company/legal/.

Copyright © 2017 Micro Focus Software Inc. All Rights Reserved.